

Wareham Surgery Newsletter Autumn 2025 Edition



Practice Updates

We will be launching our new online consultation tool SystmConnect on 18th September, making it even quicker and easier to get in touch with us for appointment requests, admin queries, sick notes, prescriptions and medical advice without phoning the surgery.

Staffing News

This summer we welcomed our new GP registrars Dr Obi & Dr Hameed and our new medical receptionist Imogen. After many years as our Practice Manager, Jenny Whittle has now retired from this role. We are delighted that she will continue to be part of our team in her new position as Finance Manager. We are pleased to announce that Marianne Hunter has taken over as our new Practice Manager.

Flu Vaccinations

Our flu vaccination clinics will be running on:

- Saturday 4th October (9–11am)
- Saturday 11th October (9–11am)
- Thursday 16th October (5–7pm)

Who is eligible?

- Patients aged 65+
- Those with long-term conditions (e.g. diabetes, COPD, heart disease)
- Carers and frontline healthcare staff
- Pregnant women

Please cancel if you can't attend – it helps us offer your slot to another patient.

Patient Participation Group (PPG)

Our Patient Participation Group is a team of patients, carers, and staff who meet regularly. If you'd like to join, please ask at reception.

What a PPG does

- Shares feedback on services & supports the practice with community engagement
- Helps to promote health events & campaigns

What a PPG doesn't do

- It is not a forum for personal complaints
- It doesn't deal with individual medical issues

Appointments & Access

We offer a mix of telephone, face-to-face & online appointments to meet your needs:

- Urgent same day requests are triaged so the right person sees you.
- NHS App & Online Services- order repeat prescriptions & view your health record securely.
- Extended hours- As well as our early morning nurse appointments, some GP appointments will soon be available in the evenings and early mornings.



HEALTH & WELLBEING FOCUS- HEALTHY HEART

- Aim for 30 minutes of activity such as walking, cycling or swimming at least 5 days per week.
- Choose a balanced diet with plenty of fresh fruit, vegetables & wholegrains & reduce salt & sugar where possible.
- Take any prescribed medication as directed.
- Stop smoking free support is available at LiveWell Dorset.

Our Community in numbers June-August 2025

Online
Triage

6456

Patients
seen

10,130

Referrals
made

930

Letters
received

2406

Did Not
Attend

369